

## **BRIGHTON SOCCER CLUB (BSC) FEE REFUND POLICY**

Version 1 – Approved by the Board of the Brighton Soccer Club on 14 January 2020

### **Purpose:**

This policy sets out the entitlement of player/parent/guardian to a Registration or Levy refund. Please note: BSC has a “No pay, No play, No exceptions” policy.

### **Policy:**

- This policy outlines refunds applicable to Player Levies and Registration Fees paid to BSC up to the commencement of the games for the current registration year
- Registration Fees are payable to complete registration. Any fee which is outstanding for more than 30 days from the registration date will incur an administration fee of \$25 for each reminder notification.
- The Club Letter of Offer for a place in a levied team is contingent upon payment of the levy. Levies must be paid by the due date specified in the Letter of Offer. Failure to make payment will result in the team place being offered to another player
- Once Registration Fees are paid, there are no refunds – in exceptional or hardship circumstances, contact the General Manager for consideration.
- Incorrect Registration – please read the registration package carefully to ensure you have registered to the correct package, any changes that need to be made to paid packages will incur a \$50 administration fee.
- Any refund is subject to a cancellation fee of \$50.
- BSC Levied Teams - Levies are non-refundable from the date of receipt.

### **Refunds**

- Registration Fees are non-refundable - In exceptional or hardship circumstances, consideration will be made and will be subject to the criteria outlined below.
- Levies Payments are non-refundable from the date of receipt.
- All refunds are subject to a Cancellation fee of \$50



### **Provider default**

In cases of provider default, that is, where the Club is unable to field a team in the applicable age group and options to move to other teams within the Club have been exhausted or are not suitable, the Club will, within 60 days, refund Registration Fees in full, unless:

- a) you withdraw from a team before it is cancelled; or
- b) you accept an offer in an alternative Team arranged by the Club.

### **Evaluation**

This policy will be reviewed as part of the Club's three-year review cycle.

Review by: January 2023